For More Information
The following regulations related to Treatment Plant Operations are available on the Web at www.dnr.mo.gov/env/wpp/opcert/oprtrain.htm

- 10 CSR 20-9.020  Classification of Wastewater Treatment Systems
- 10 CSR 20-9.030  Certification of Wastewater Operators
- 10 CSR 20-9.040  Renewal Training

Contact the Operator Certification Section at:
Missouri Department of Natural Resources
Division of Environmental Quality
Operator Certification Section
P.O. Box 176
Jefferson City, MO 65102-0176
573-751-1600
800-361-4827
Fax 573-751-0678
www.dnr.mo.gov/env/wpp/opcert/oprtrain.htm
What certification levels are available in Missouri for wastewater treatment facilities?
The levels available are A, B, C and D (A being the highest and D the lowest). The department determines the minimum level needed for a plant supervisor based on the size and complexity of the plant. All other operators of wastewater treatment systems that are required to have a certified operator must have, as a minimum, a level D certificate of competency issued by the department.

How do I become a certified operator?
You must pass a state certification exam as well as possess the required amount of operating experience for the level of certificate.

Step 1: Based on work experience, determine what level you might qualify for using the table below from 10 CSR 20-9.030.

<table>
<thead>
<tr>
<th>Certificate Level</th>
<th>In-Plant Actual Operating Experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Six years wastewater treatment facility operating experience. (of which two years may be equivalent).</td>
</tr>
<tr>
<td>B</td>
<td>Four years wastewater treatment facility operating experience (of which one year may be equivalent).</td>
</tr>
<tr>
<td>C</td>
<td>Two years wastewater treatment facility operating experience (of which one year may be equivalent).</td>
</tr>
<tr>
<td>D</td>
<td>One year wastewater treatment facility operating experience (all of which may be equivalent).</td>
</tr>
</tbody>
</table>

Equivalent experience is based on criteria established in 10 CSR 20-9.030(3)(I).

Step 2: Complete and submit an application for examination at least 30 days prior to exam date. See our Web site for an application and list of exam dates and locations. Exams are held monthly in Jefferson City and quarterly in five regional locations. A fee of $45 must be submitted with the application for examination.

What type of examination is given?
The exam is multiple choice. A score of 70 percent or higher is required to pass.

What happens when I pass the exam?
When you pass the exam, the education and employment history sections of your application for examination will be reviewed to determine if you have the necessary work experience for the type and level of certification you tested for. If you possess the required experience and/or education, you will be issued a certificate valid for three years.

What happens if I pass the exam, but don’t have enough work experience?
The department will review your education and employment history. If the department determines you do not possess the needed work experience and do not have sufficient education, you have 12 months from the date of the exam to obtain the necessary additional experience or education.

What happens if I fail the exam?
You may retake the exam after waiting 60 days from the previous exam date. You must submit a new application for examination and a $20 fee to retake the same level and type of exam.

How do I maintain my certificate?
Certificates are issued for a three-year period. To renew the certificate, the operator must:
- Complete 30 hours of department approved training prior to the expiration date.
- Complete and submit a renewal application.
- Pay a $45 renewal fee.

What training is available?
You can choose from classroom training, online and correspondence courses approved by the Missouri Department of Natural Resources. Visit our Web site for a list of available courses.

How will I know it’s time to renew my certificate?
Our office will send a renewal notice to your last known address approximately 60 days before your certificate expires. If you fail to receive your renewal notice, you are still responsible for renewing the certificate. Please call us if your address changes!

What if I fail to renew by the expiration date of my certificate?
If you have completed all the required training by the expiration date of the certificate, there is a 60-day grace period to submit your renewal application and fee. There is a $10 per month penalty for late applications. Failure to complete training and submit the renewal application by these time frames will result in the deactivation of your certificate. There is no grace period for obtaining the minimum of 30 hours of renewal training.

What does it mean if my certificate has been deactivated?
You must submit a new application for examination and retake the exam as discussed above.