<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 am – 8:00 am</td>
<td>Registration and Breakfast served</td>
</tr>
<tr>
<td>8:00 am – 8:10 am</td>
<td>Welcome – Jane Beetem, Multicultural Affairs Committee/Conference Chair</td>
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</tbody>
</table>
| 8:10 am to 8:30 am| **Opening Remarks**  
Sara Parker Pauley  
Director, Missouri Department of Natural Resources |
| 8:30 am to 9:30 am| **Introductory Speaker**  
Floyd Gilzow, Missouri Association of Municipal Utilities  
(and former DNR Deputy Director for Policy)  
"First Impressions – Don't Let Them Lead You Astray" |
| 9:30 am to 10:00 am| "The Battle of Island Mound"  
Film by Missouri State Parks |
| 10:00 am to 10:15 am| Break                                                               |
| 10:15 am to 11:15 am| **Morning Keynote Speaker** - Michael Fosberg  
"Incognito" – a one-man play |
| 11:15 am to 11:30 am| Leadership Ladder Update / Department’s Key Messages                 |
| 11:30 am to 12:00 pm| Lunch                                                               |
| 12:00 pm – 1:30 pm| **Luncheon Speaker** - Jerry Balistreri  
"Reading the Tells" |
| 1:30 pm – 2:15 pm| Carlton Flowers  
"Avoiding Foot in Mouth Disease" |
| 2:15 pm – 2:30 pm| Break                                                               |
| 2:30 pm – 3:15 pm| **DNR Panel Discussion**  
"How My Experiences Have Helped Make Me a Better Employee" |
| 3:15 pm – 4:15 pm| Deanna Treu  
"Dealing with Generational Differences" |
| 4:15 pm – 4:30 pm| **Conference Wrap-Up**  
Announcement of Door Prize Winners |

"Diversity in the Workplace – Let’s Talk About It!"

This conference provides state employees with 6 Management Training Rule Credits.