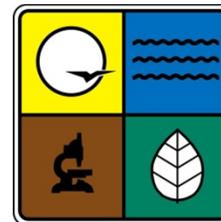


2011 Clean Water Fees Survey

Key Findings



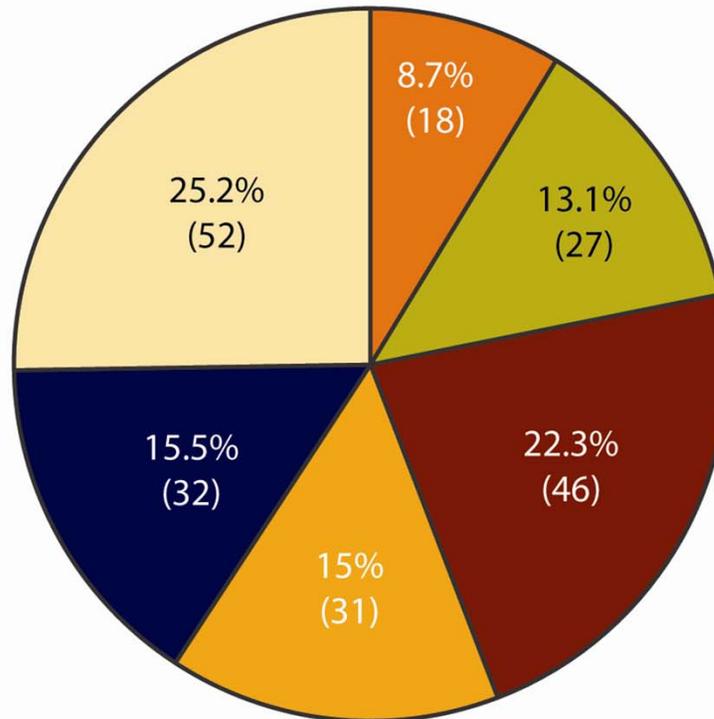
MISSOURI
DEPARTMENT OF
NATURAL RESOURCES

The Basics

Survey Period:	Dec. 11, 2011 – Dec. 23, 2011
Survey Pool:	DNR Clean Water Fee Stakeholders
Emails Sent:	351
Number began survey:	211
Number completed survey:	176

- **74** percent male
- **83** percent 30 years or older
- **62** percent whose water quality interests are focused 'statewide'

**Which category best describes your organization
or the organizations you represent?**



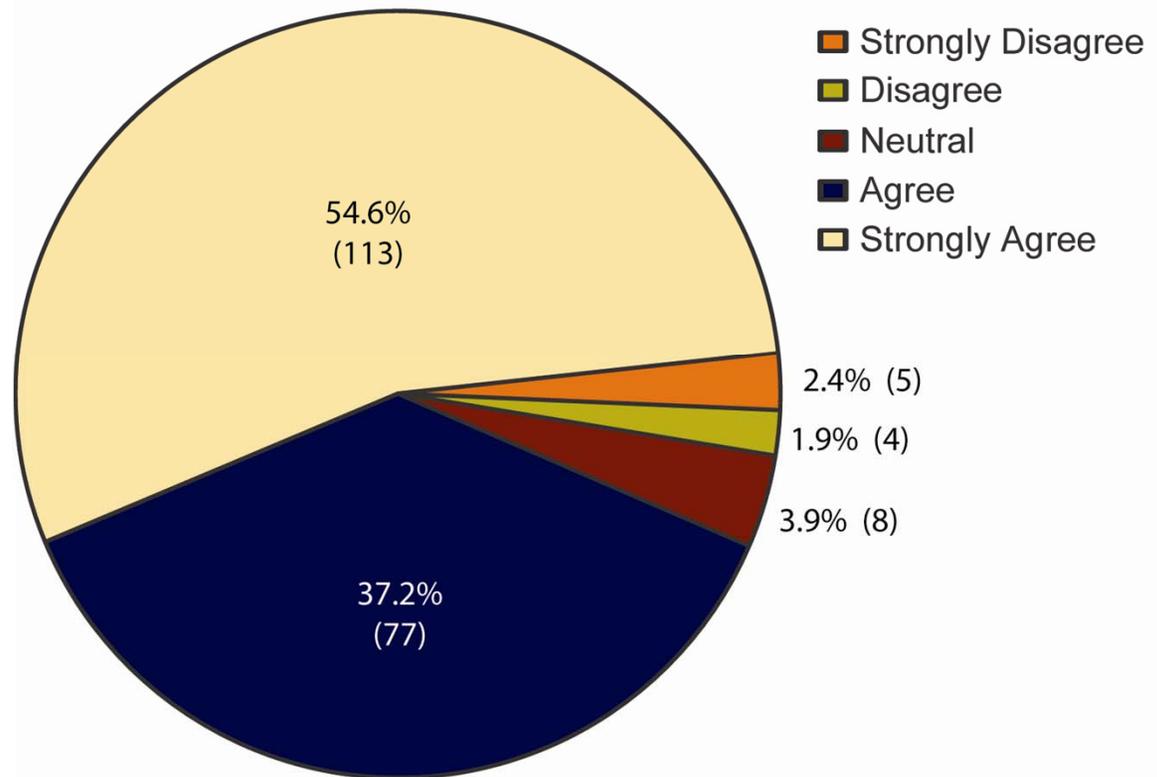
- Member of the public/not affiliated with an organization, municipality, industry or small business.
- Elected state official.
- State or federal government employee.
- Environmental Advocacy Group.
- Employee/Representative of a single Municipality or Community regulated by the Missouri Clean Water Law.
- Representative of several municipalities/communities, industries or businesses regulated by the Missouri Clean Water

I am concerned with water quality in Missouri.

91.8 percent of those surveyed agreed or strongly agreed they were concerned with water quality in Missouri.

Neutral responses came from public, single companies and multiple representation category respondents.

Disagree/Strongly disagree responses came from environmental advocacy respondents.

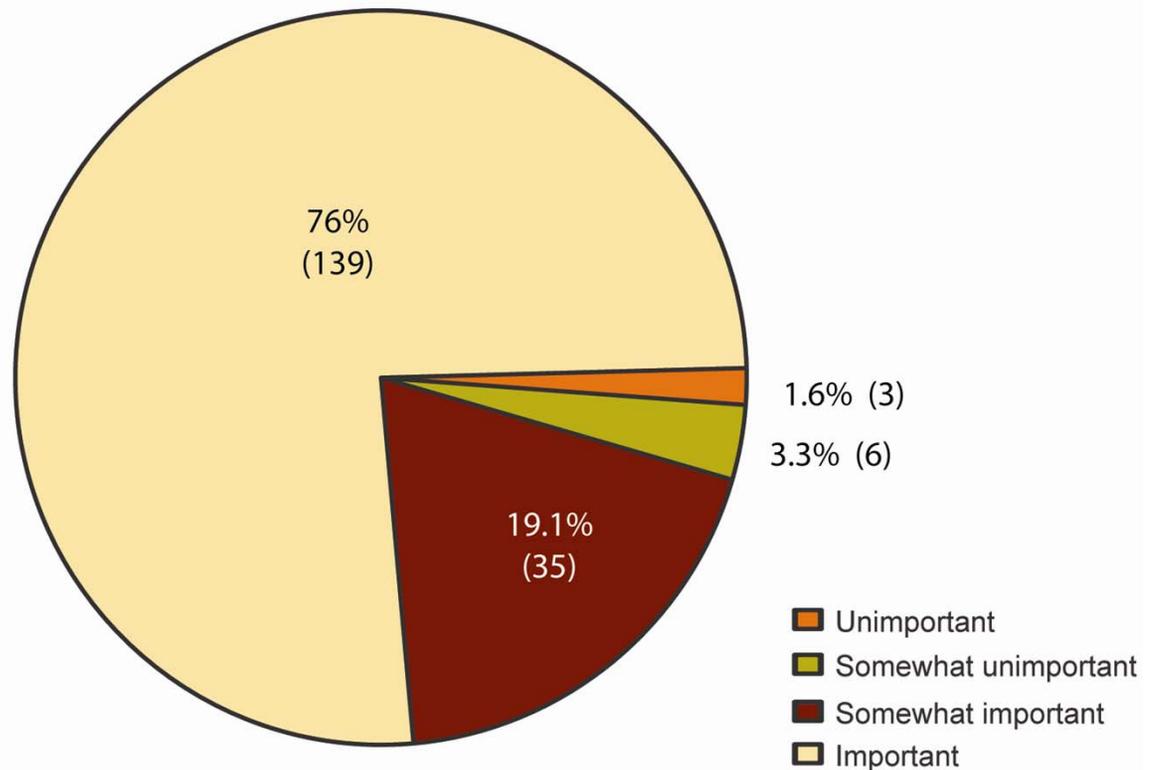


95 percent surveys said assistance or outreach was important or somewhat important to ensuring clean water in the state.

84.7 percent surveyed said assistance and outreach were important or somewhat important to themselves or their organizations.

Only 31 percent of single-company respondents said they had benefitted from assistance and outreach activities compared to a high of 73 percent of multiple-entity representatives and 67 percent of single-municipality respondents.

How important is assistance and outreach to ensuring clean water in Missouri



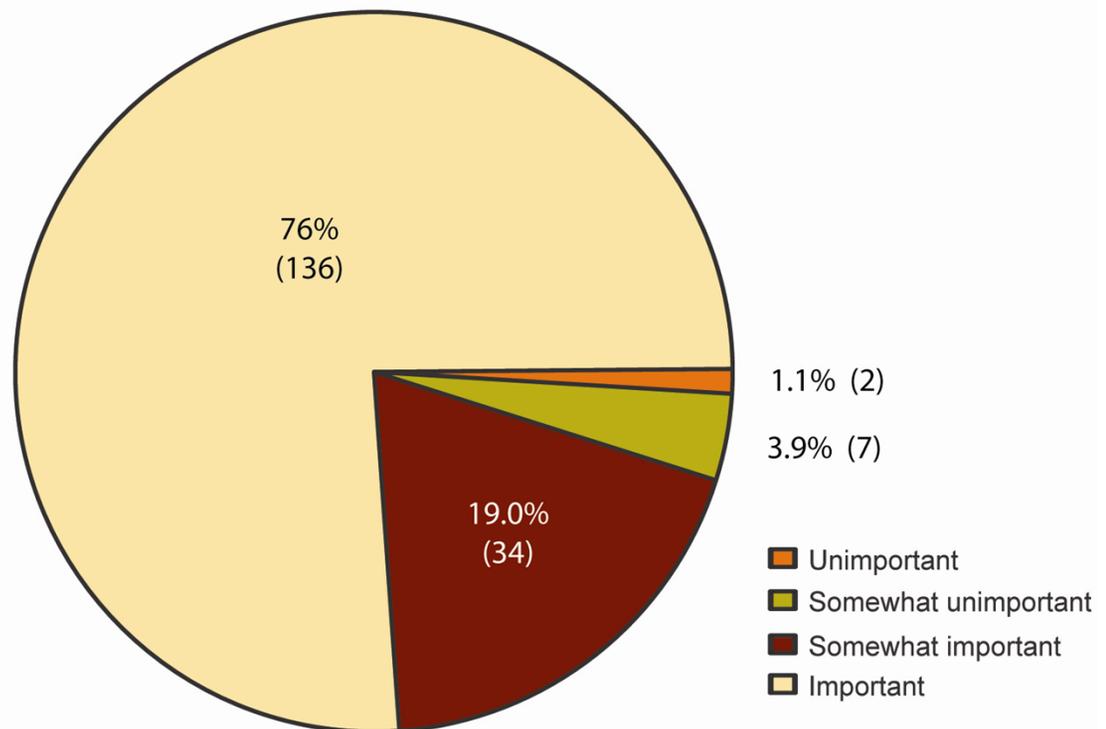
90 percent surveys said EMM was important or somewhat important to ensuring clean water in the state.

Suburban respondents agreed EMM was important to the state (100%) and to their organization (92%), but found the least benefit (43%) among land types.

Single entities – both private (33%) and public (53%) – reported the least benefit.

Only state/federal respondents and environmental advocacy group respondents showed greater than 50 percent benefit rates among group types and only urban respondents showed greater than 50 percent benefit among land use types.

How important is environmental monitoring and modeling to ensuring clean water in Missouri?

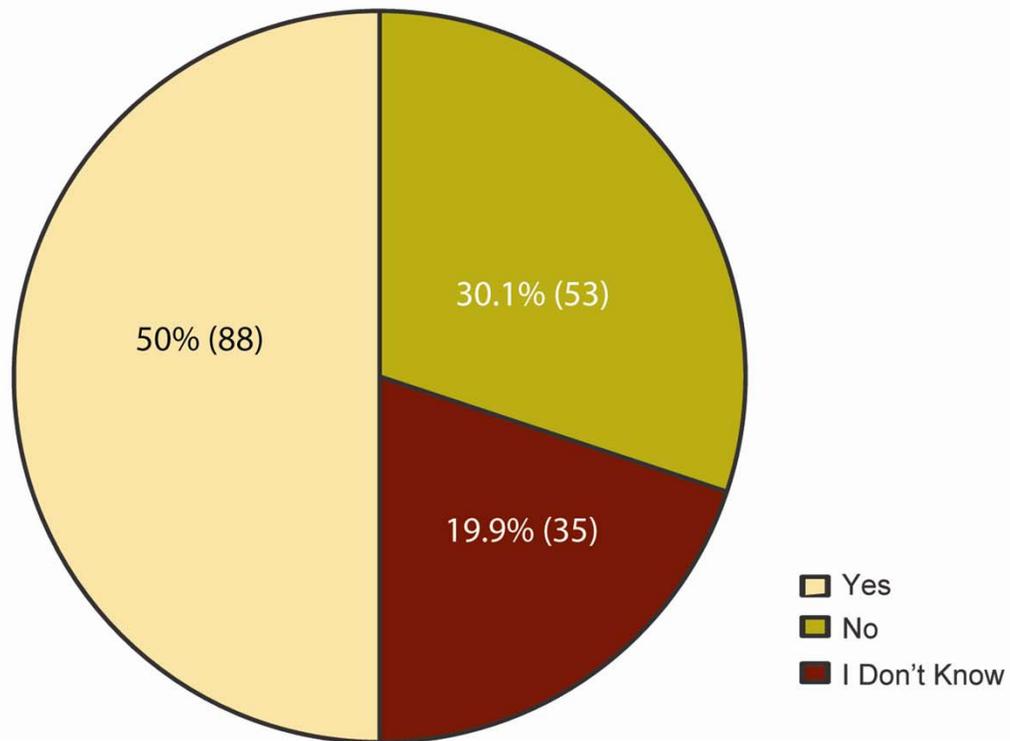


Have you, your organization or the organizations you represent benefited from Clean Water compliance assistance activities?

50 percent surveyed said they or their organizations had benefitted from compliance assistance while 30 percent said they had not.

93 percent of single municipality respondents said CA was important for water quality, but only 31 percent of them said their organization had benefited.

100 percent of single company respondents answered that CA was important to the state and to their organizations 67 percent said they had benefited from it.

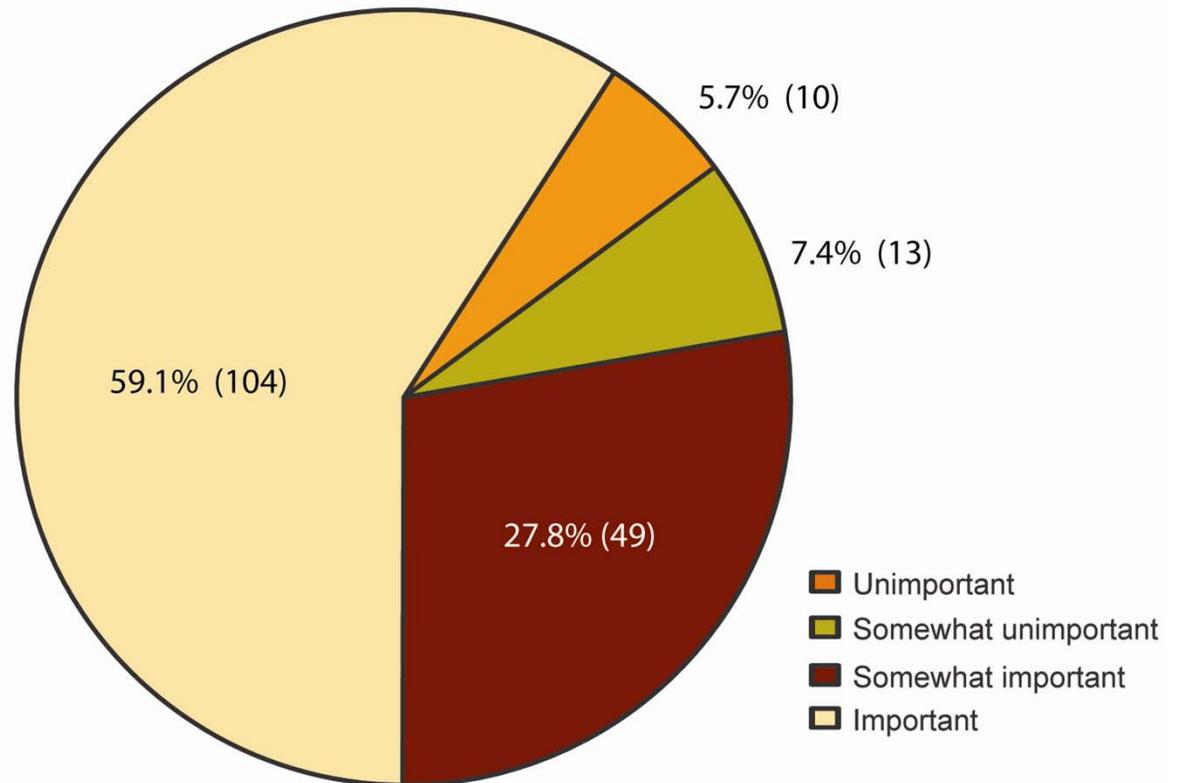


87 percent surveyed said permitting or certification was important to them or their organizations.

More than 90 percent of every group type responded permitting and certification was important for water quality. Only urban respondents answered it benefited their organizations at a greater than 80 percent rate.

Of the group types that would receive permits (single company, single muni, multiple rep), 79 percent of single munis responded they had benefitted, followed by multiple reps (72 percent) and single companies (58 percent).

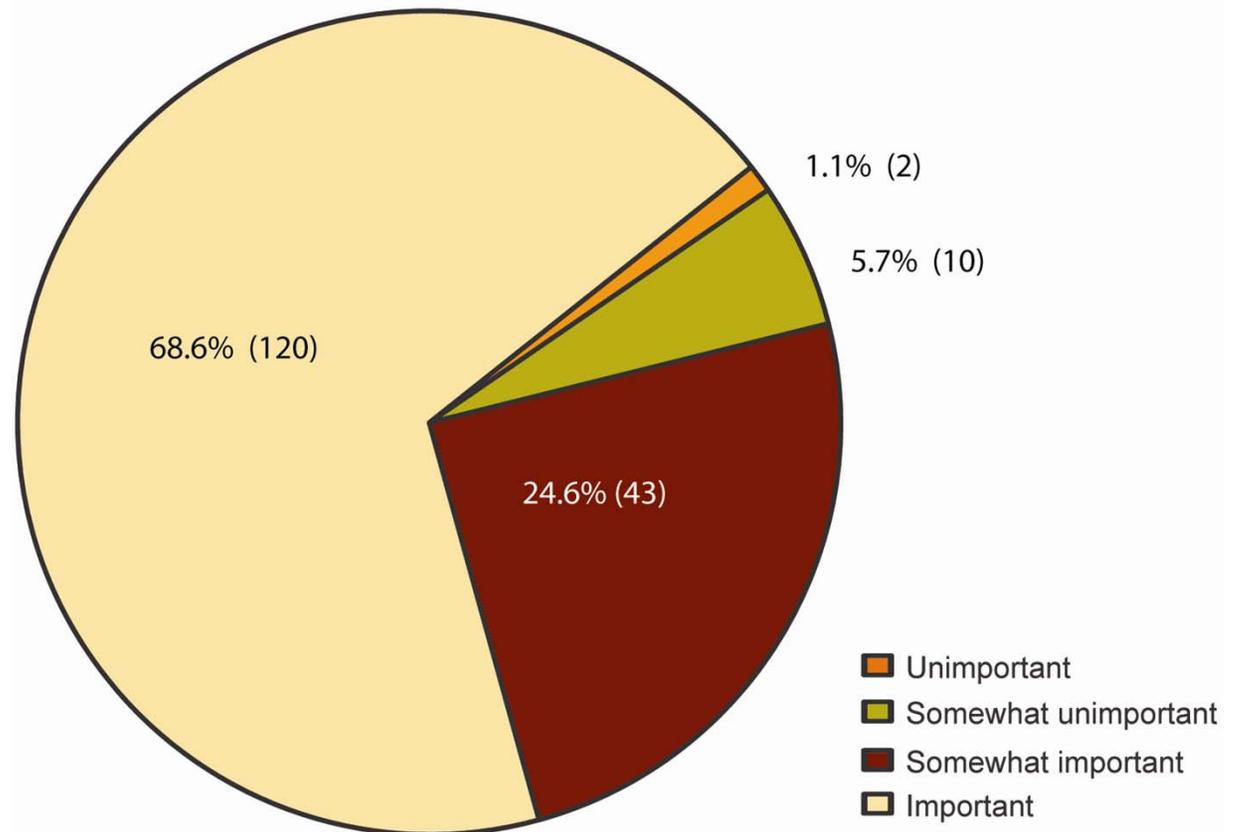
How important is permitting and certification to you, your organization or the organizations you represent?



How important are inspections to ensuring clean water in Missouri?

93 percent surveyed said inspections were important to ensuring clean water in Missouri.

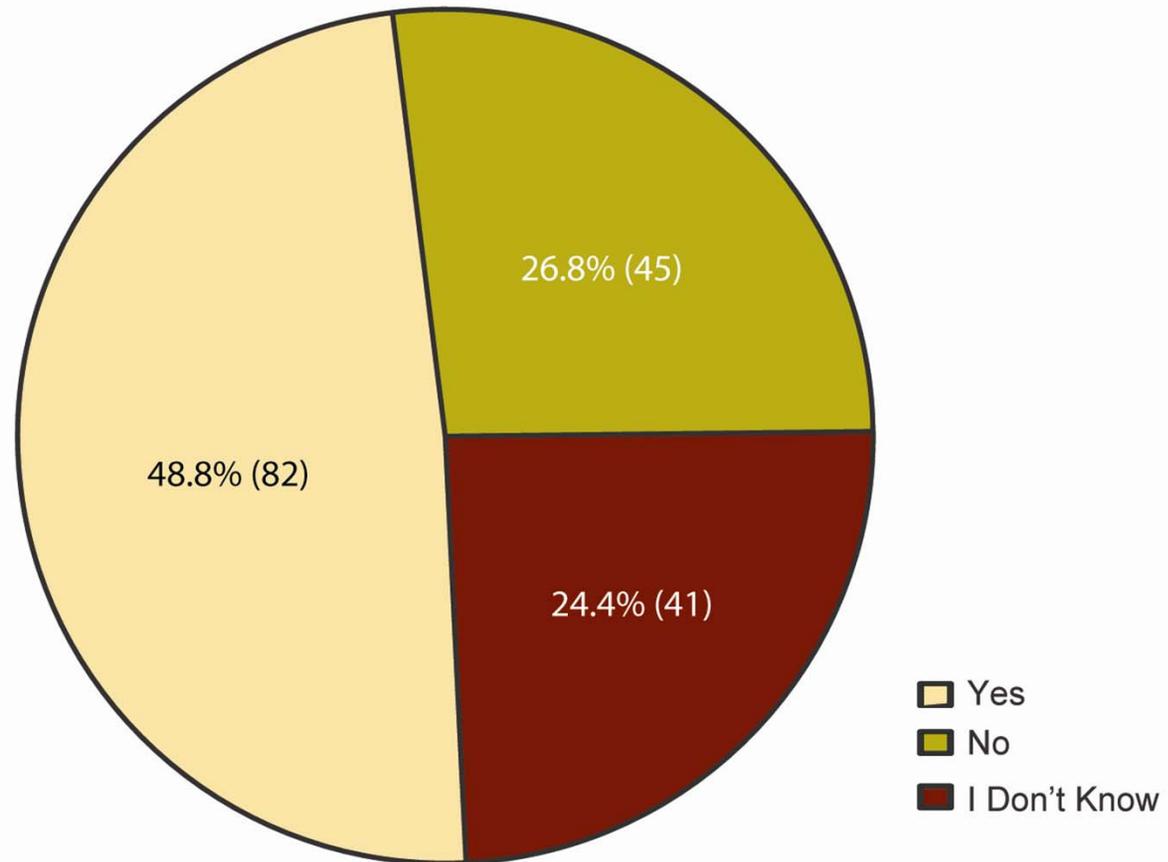
Two of our three permitted groups (single muni and single company) responded with greater than 50 percent negative to a question about having seen benefit from inspections.



Have you, your organization or the organizations you represent benefited from Clean Water investigation activities?

State/federal and environmental advocacy group respondents have a considerably higher positive response rate to a question about whether their organizations had seen a benefit from investigations.

41 percent of single muni users said they or their organization had benefited from investigations. Only 25 percent of single company respondents answered the same way.



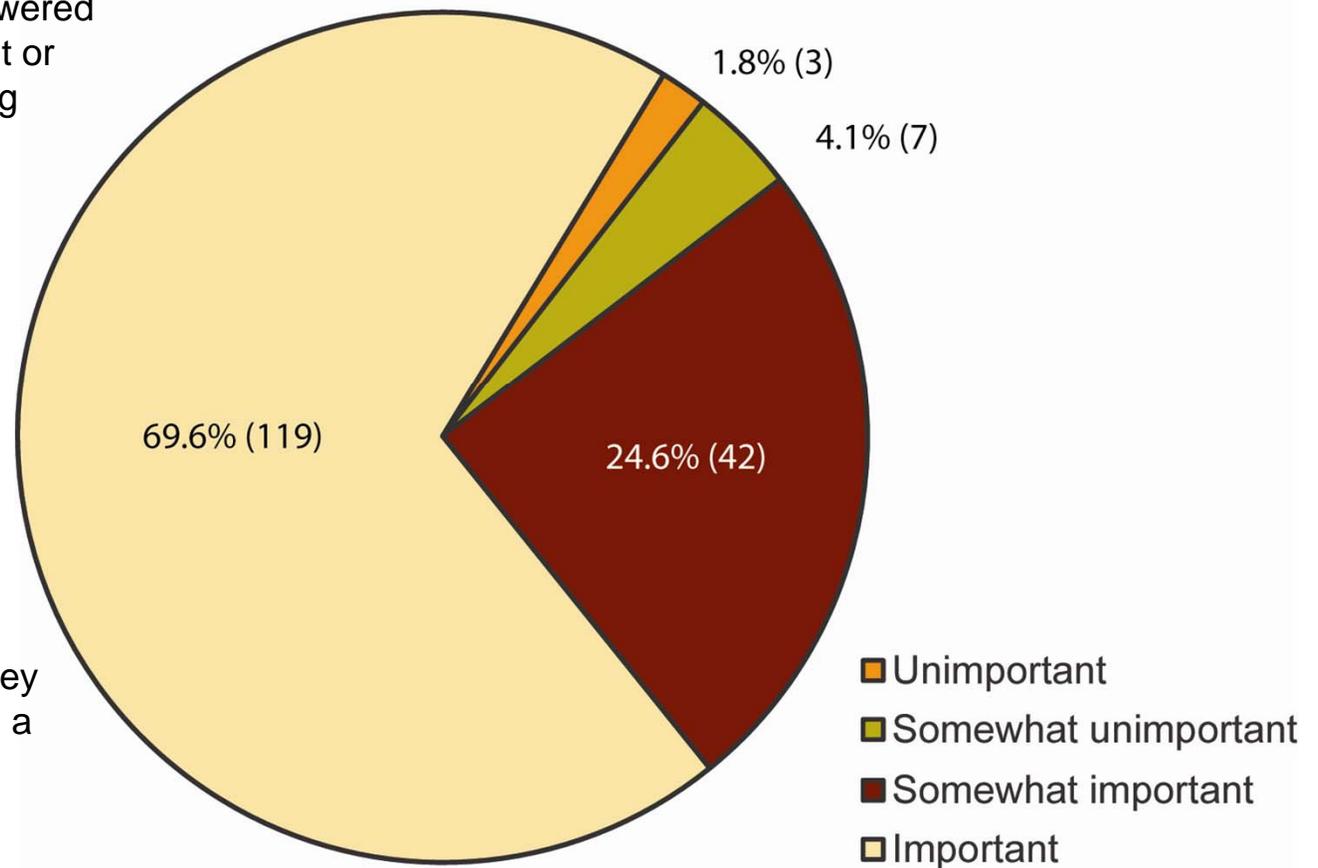
How important is enforcement to ensuring clean water in Missouri?

94 percent of respondents answered that enforcement was important or somewhat important in ensuring clean water in Missouri. Nearly 70 percent of the question's responses were 'important.'

10 percent of single muni users said they or their organization had benefited from enforcement.

18 percent of single company respondents answered the same way.

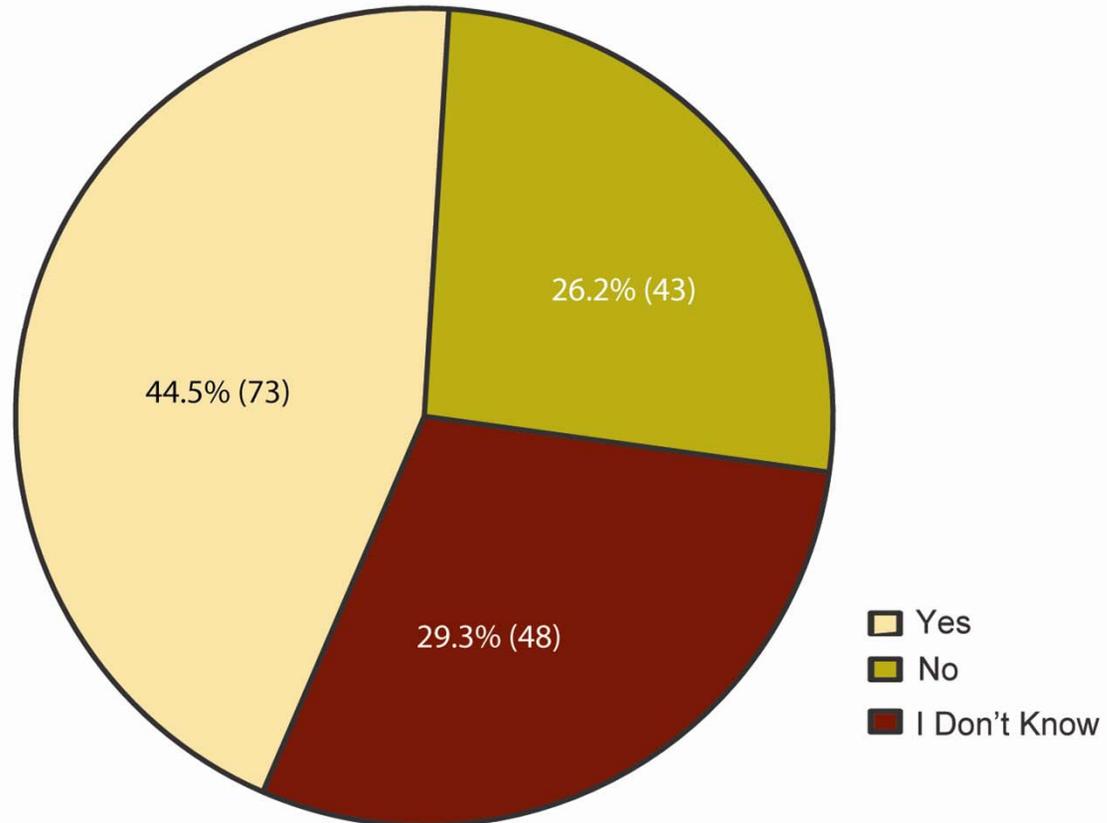
47 percent of multi reps said they or their organizations had seen a benefit from enforcement.



Have you, your organization or the organizations you represent benefited from Clean Water Environmental project management and oversight activities?

Nearly 45 percent of respondents answered environmental project management had benefited them or their organization. Nearly 70 percent of the question's responses were 'important.'

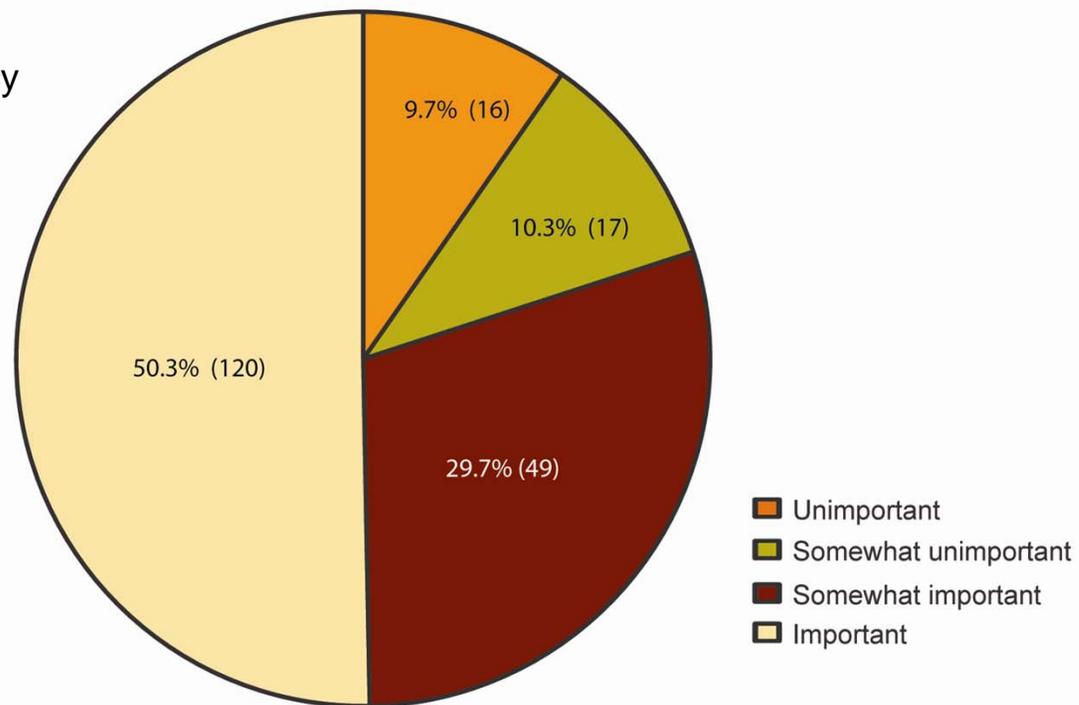
46 percent of multi reps felt they or their organizations had received a benefit from EPM, as opposed to 17 percent of single munis and 25 percent of single companies.



How important is environmental emergency preparedness and response to you, your organization or the organizations you represent?

Nearly 80 percent of respondents answered environmental emergency preparedness and response was 'important' or 'somewhat important' themselves.

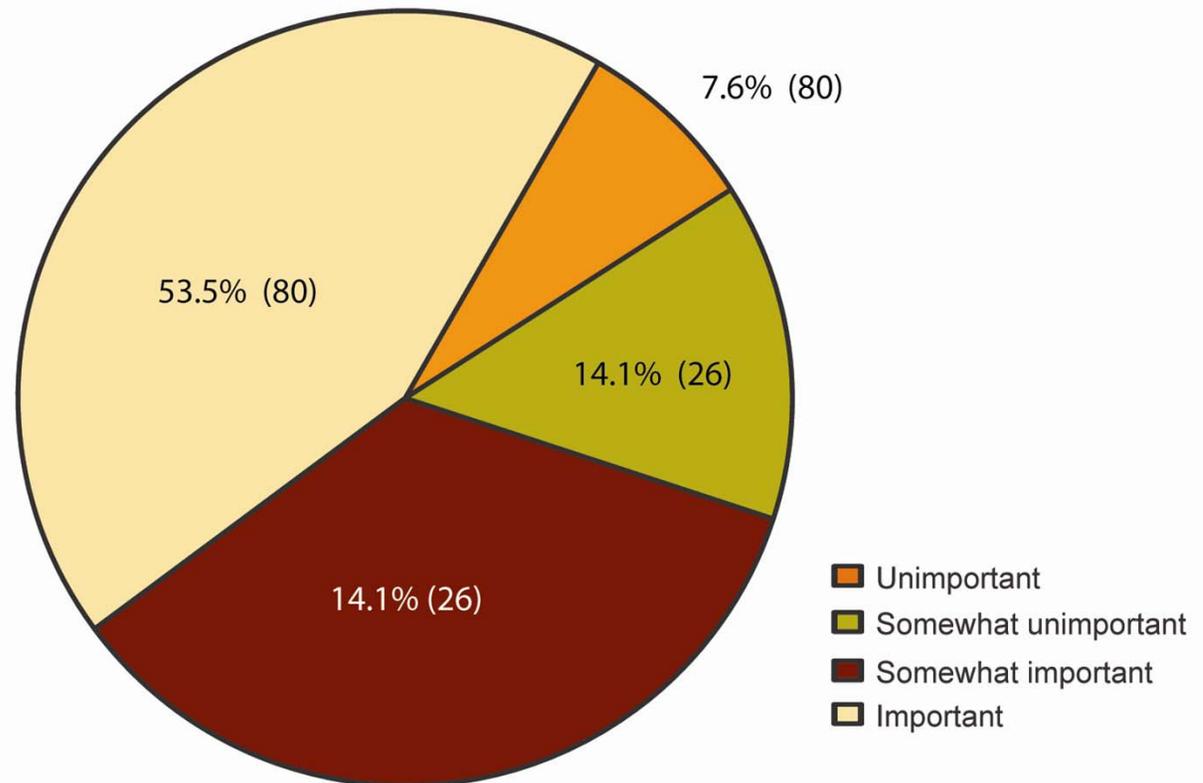
46 percent of single company respondents and 45 percent of multiple rep respondents answered that EEP&R had benefited themselves or their organizations they represented. Only 18 percent of single municipality respondents answered that way.



How important is program administration/professional development to you, your organization or the organizations you represent?

Nearly 80 percent of respondents answered administration and professional development and response was 'important' or 'somewhat important' to them or their organizations (n=184).

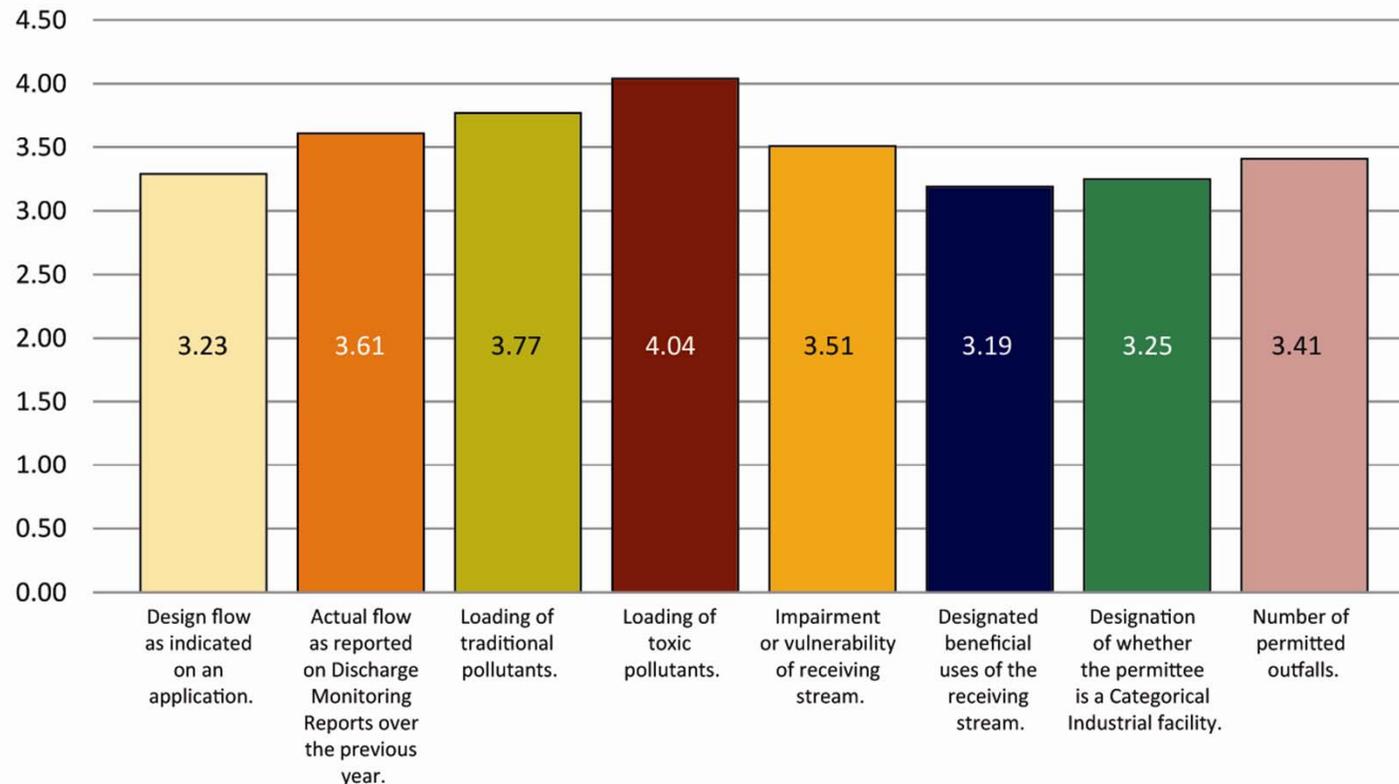
More than 40 percent of single company and multiple rep respondents found a benefit to program admin/professional development activities to themselves or their organizations. Only 22 percent of single muni users found that benefit.



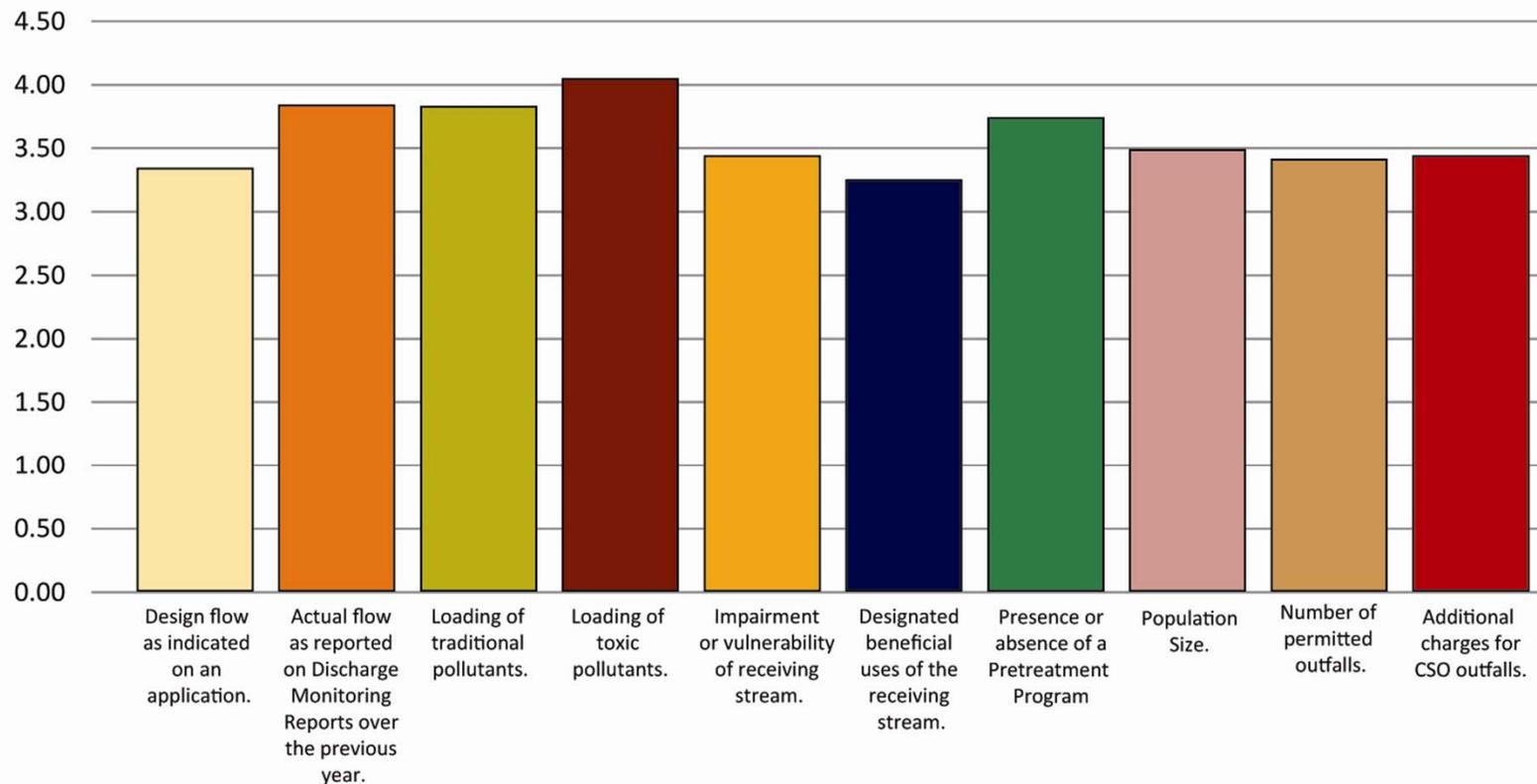
Clean Water Fees Survey

Missouri should:						
Answer Options	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Response Count
...charge a separate application fee in addition to an annual fee to cover the cost of evaluating the application and communicating with the applicant before the permit is issued.	9%	14.10%	19.20%	42.40%	15.30%	177
...charge violators fees to recoup enforcement costs.	4.50%	5.60%	11.30%	38.40%	40.10%	177
...bill permittees on an hourly basis for reviewing documents (e.g, mixing zone studies, site-specific criteria studies, chemical and biological translator studies).	15.40%	26.30%	33.70%	21.10%	3.40%	175
...bill permittees for expenses associated with re-inspections because of permit violations.	6.30%	13.10%	13.60%	38.10%	29.00%	176
...allow for an increase in fee structure based on a rise in the Consumer Price Index.	7.40%	6.80%	19.30%	44.90%	21.60%	176
answered question						177
skipped question						34

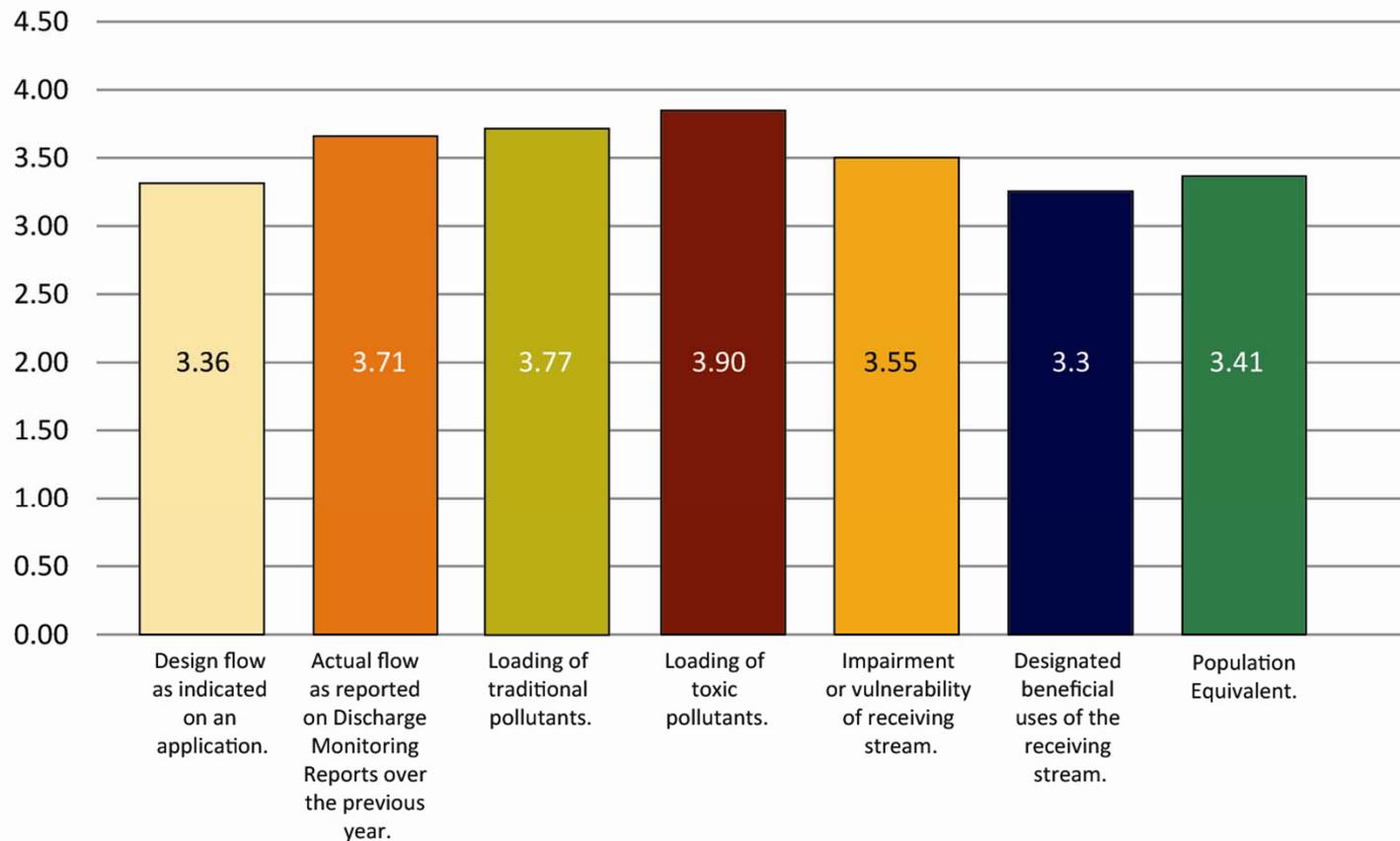
Indicate if the following factors should be used to determine annual permit fees for industrial site-specific permits (non-storm water).



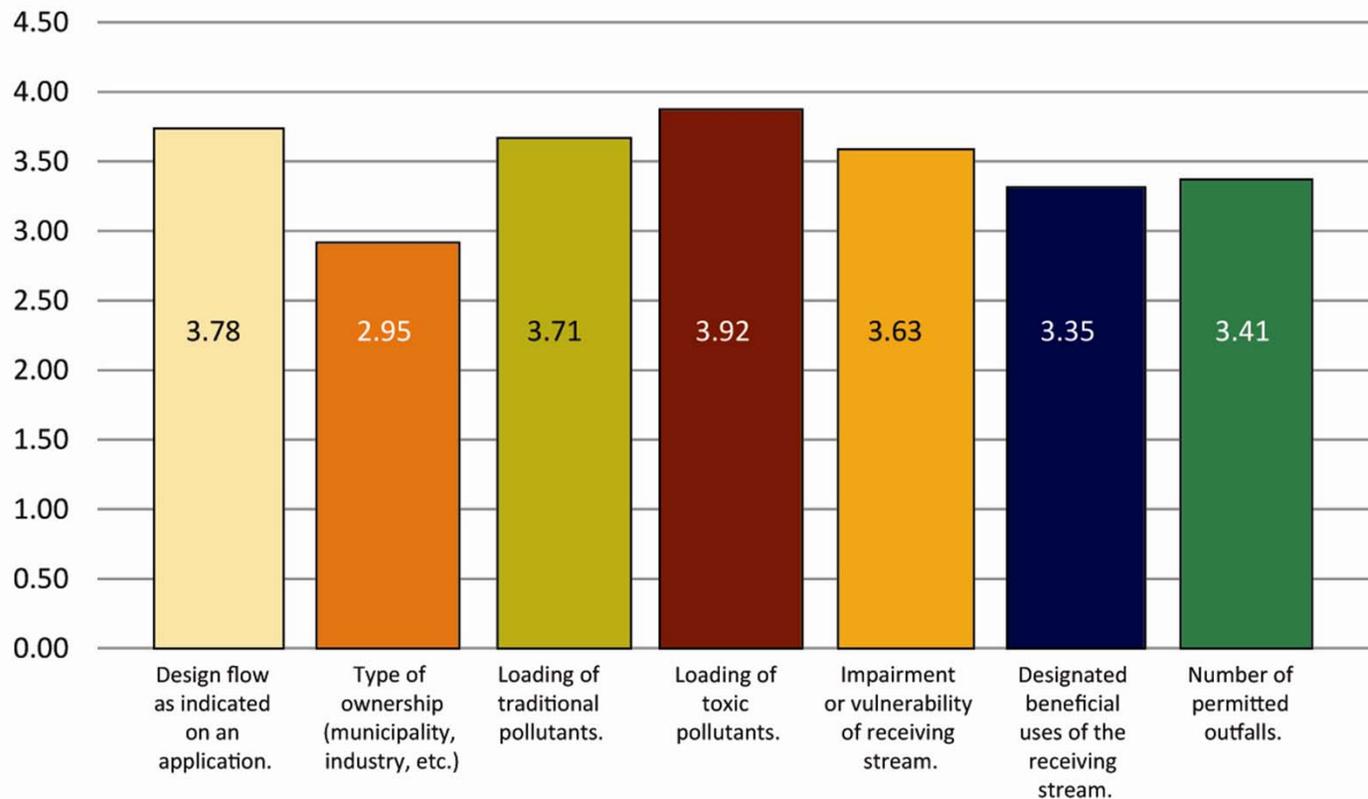
Indicate if the following factors should be used to determine annual permit fees for municipal site-specific permits (non-storm water).



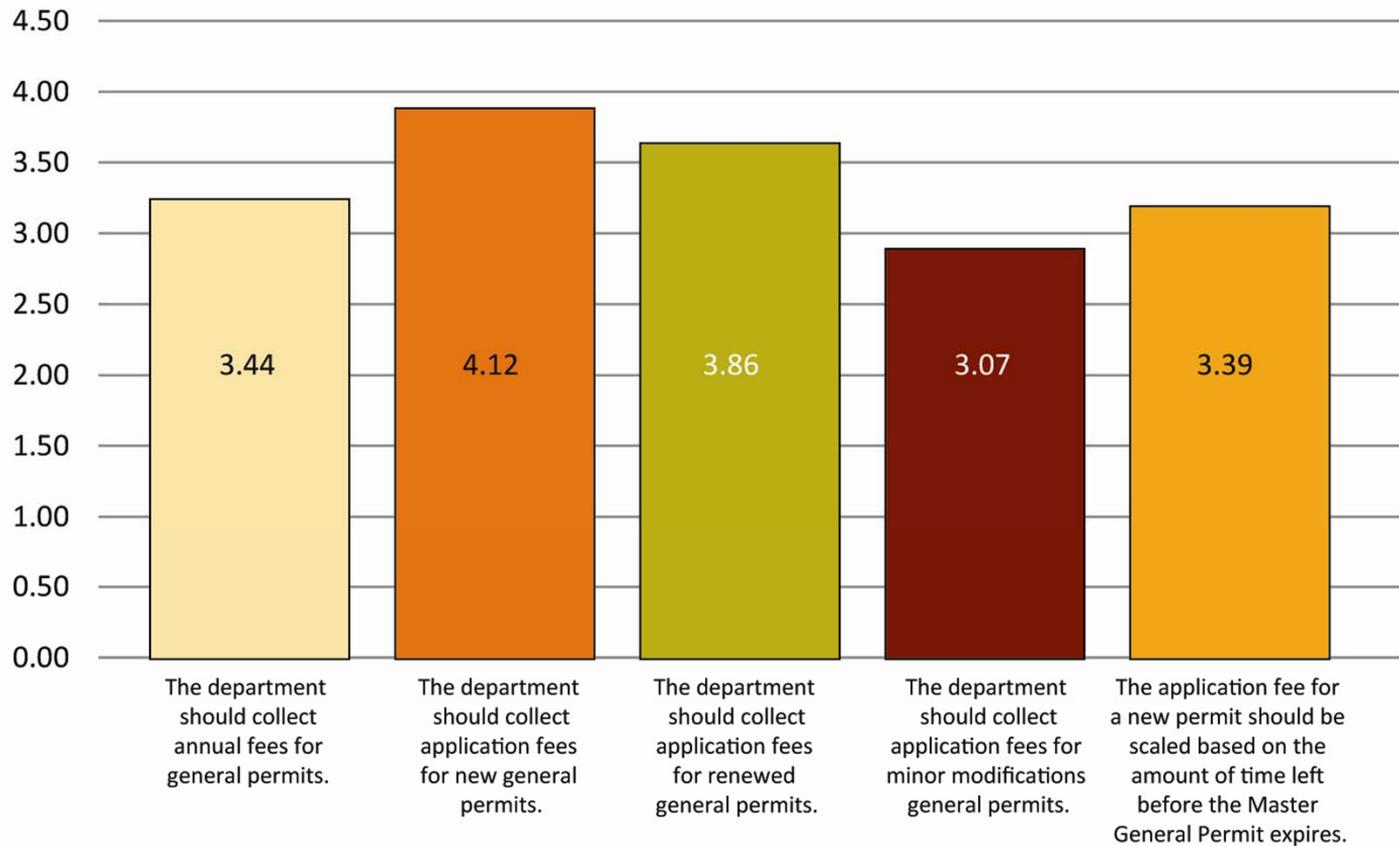
Indicate if the following factors should be used to determine annual permit fees for domestic site-specific permits (non-storm water).



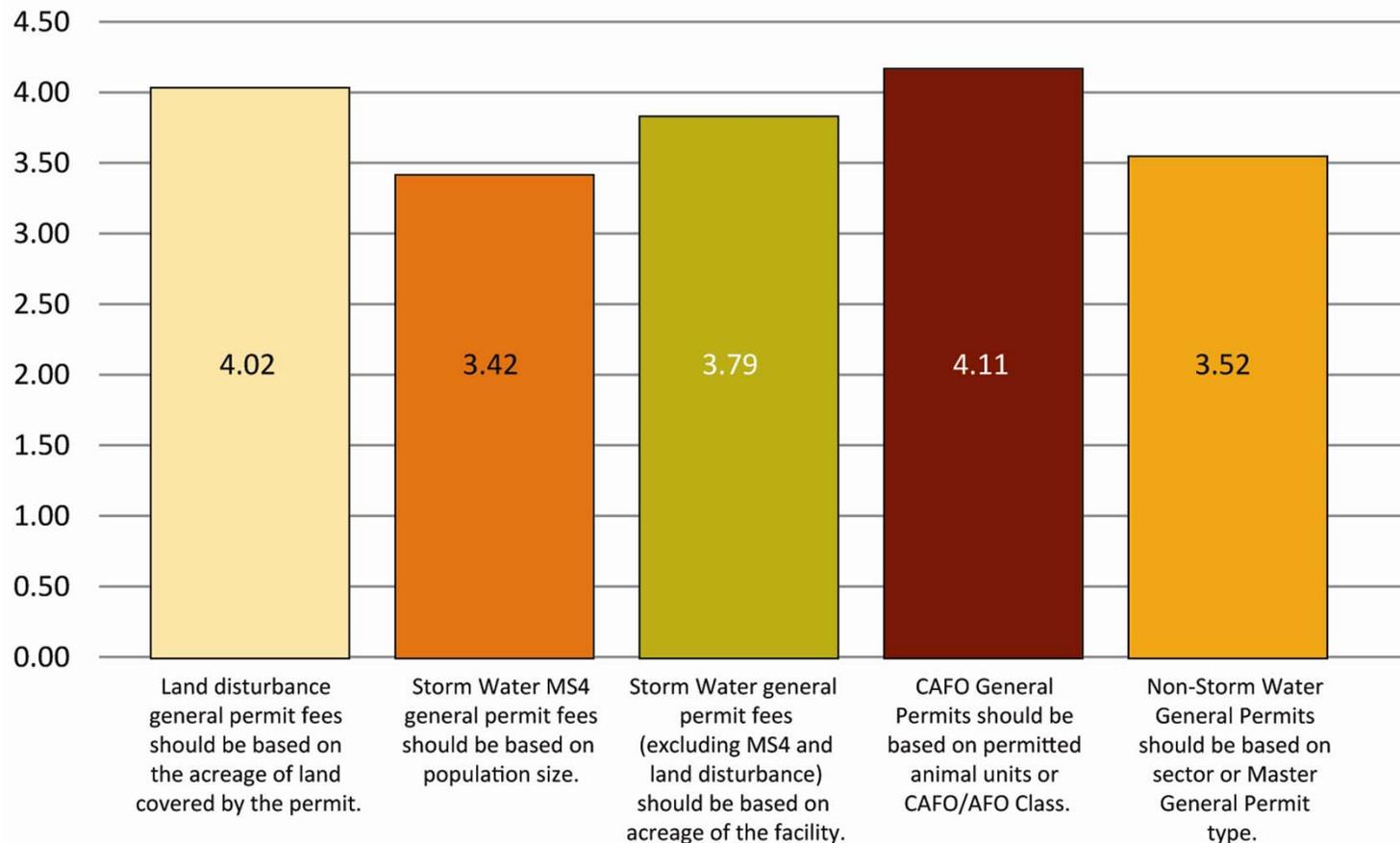
Indicate if the following factors should be used to determine annual permit fees for site-specific stormwater permits (not MS4).



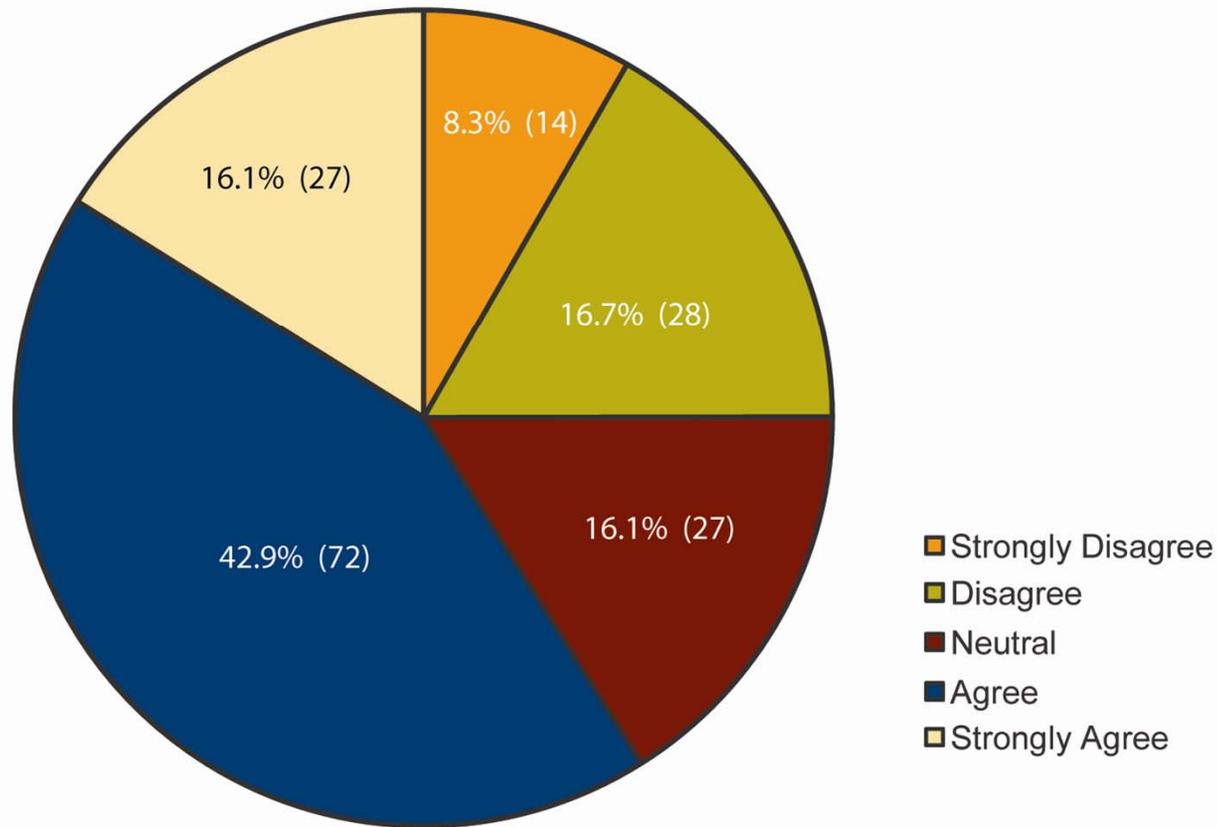
Evaluate each statement and indicate your support for which actions should incur a fee.



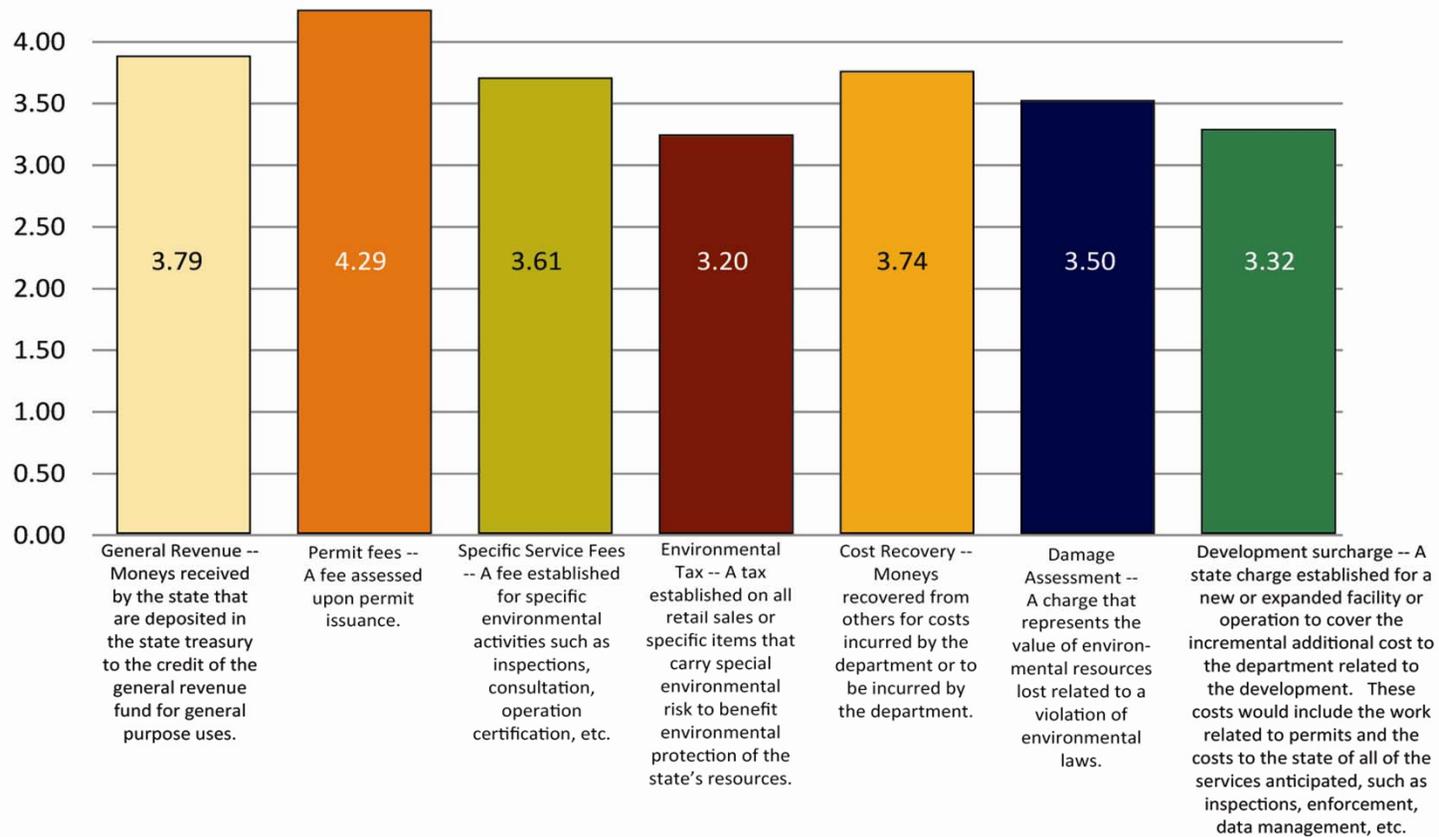
Indicate if the following factors should be used to determine permit fees for different types of general permits.



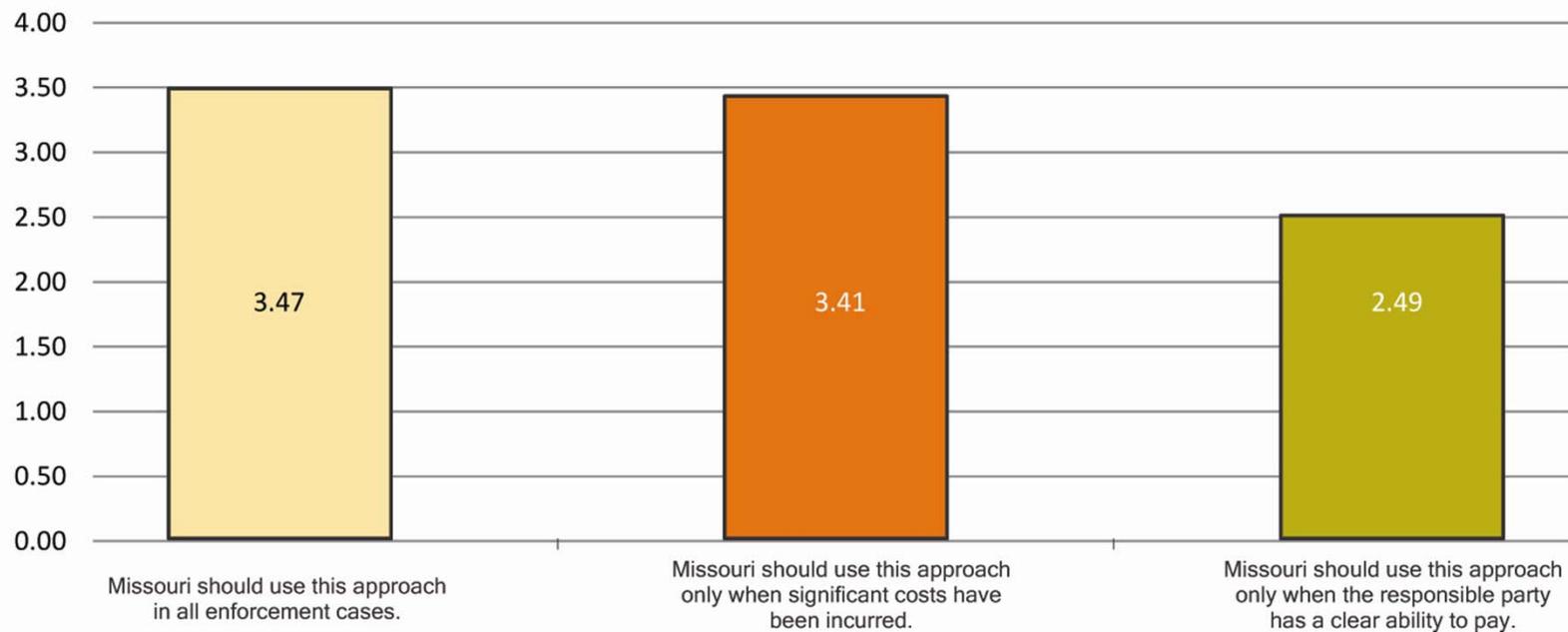
Missouri should charge additional application fees for more complex plans and specifications in a wastewater construction permit application.



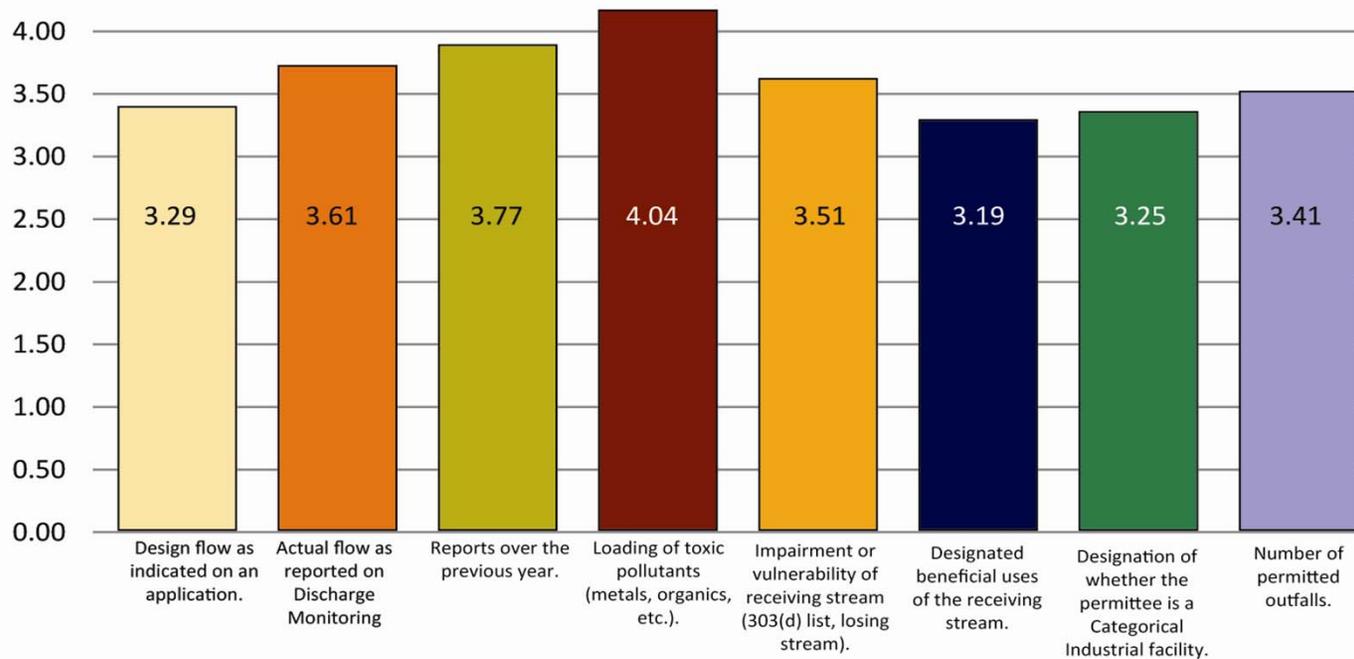
**Should the following be used to fund the overall
 Clean Water program?**



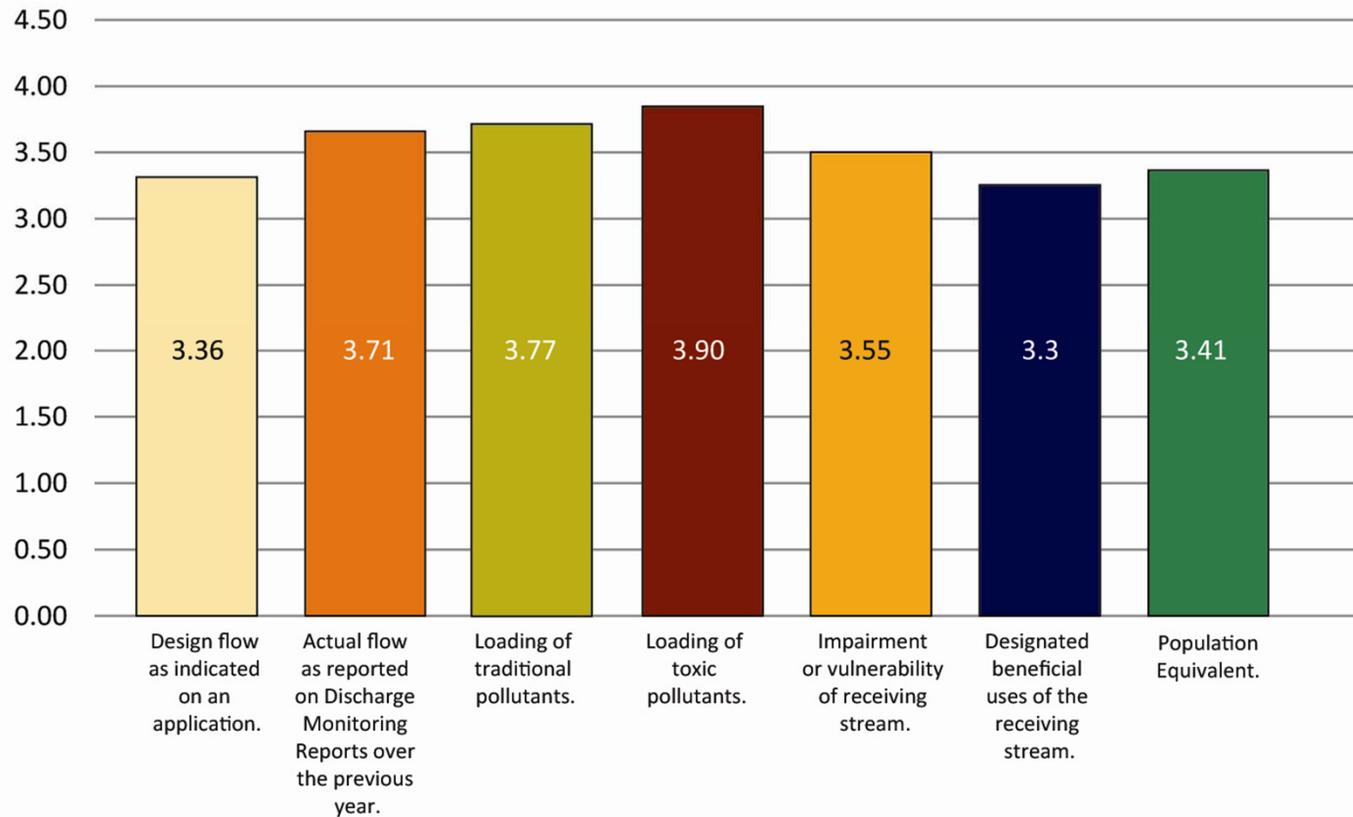
There are state expenses associated with enforcement, some of which could be recovered from responsible parties.



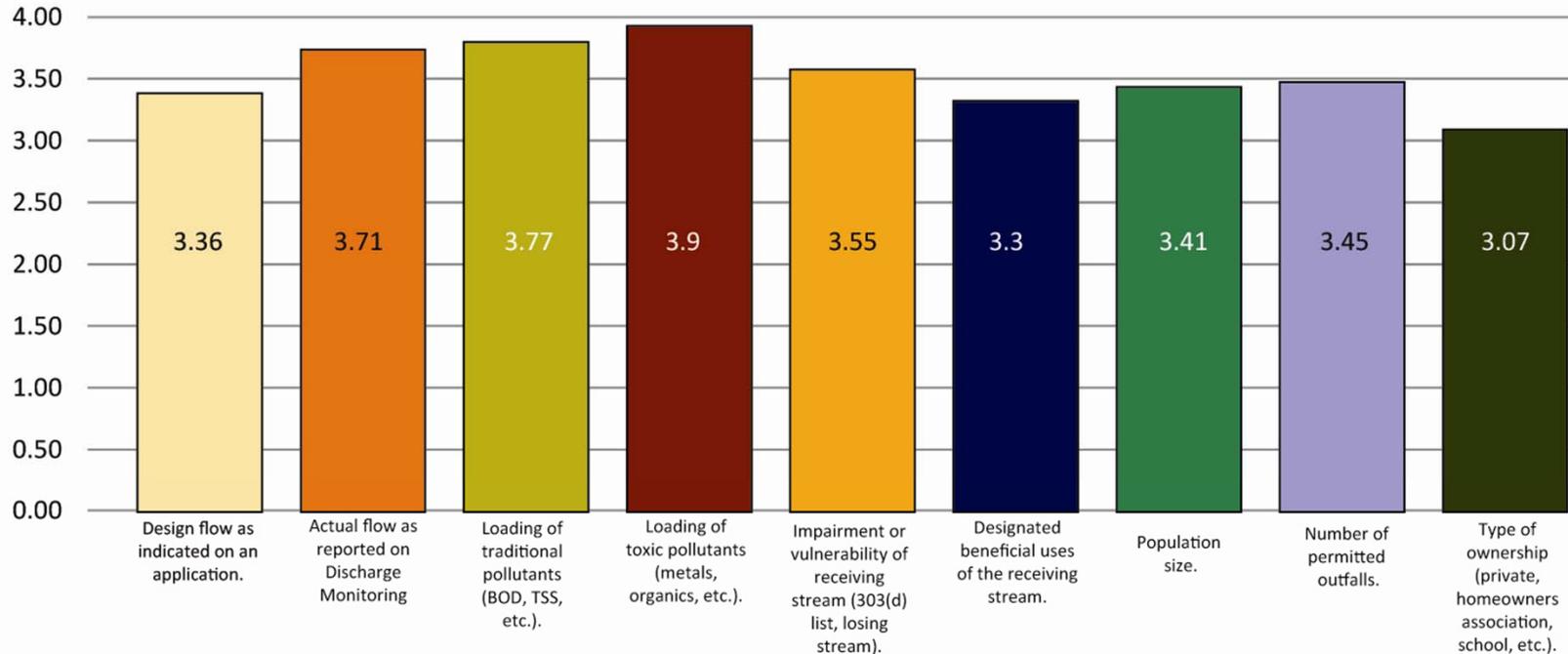
Indicate if the following factors should be used to determine annual permit fees for Industrial site-specific permits (non-storm water)



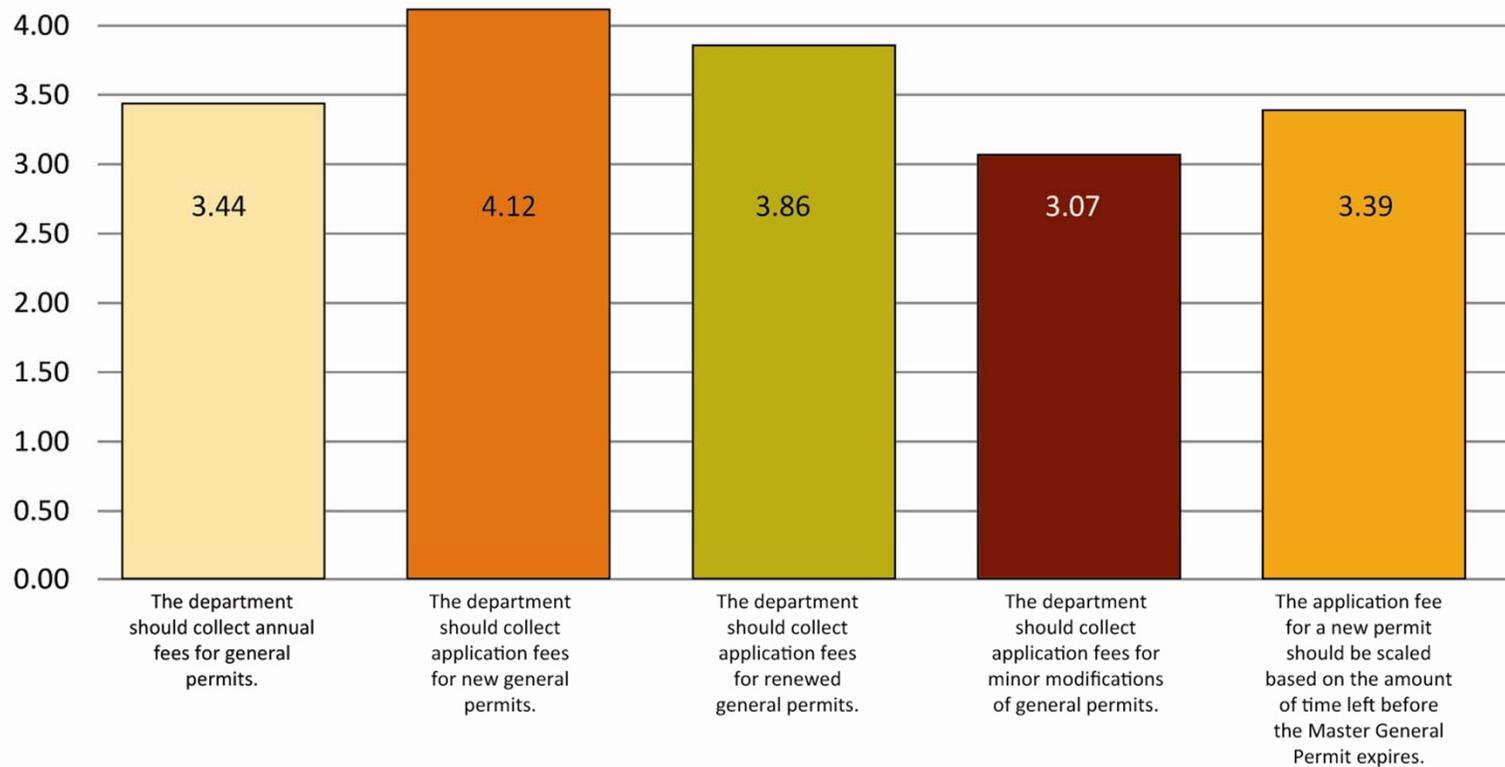
Indicate if the following factors should be used to determine annual permit fees for domestic site-specific permits (non-storm water).



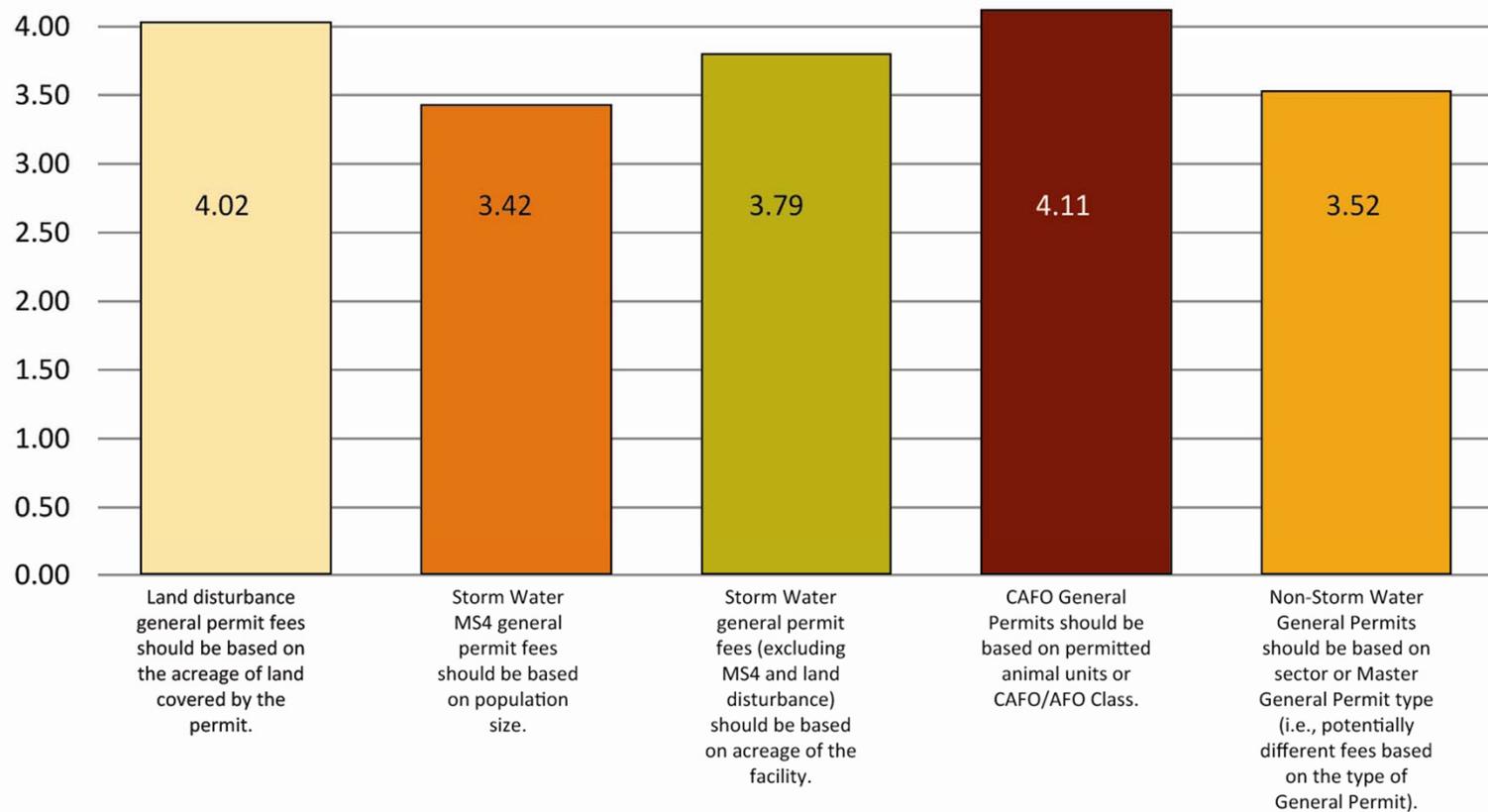
Indicate if the following factors should be used to determine annual permit fees for site-specific domestic permits (not municipalities)



Evaluate each statement and indicate your support for which actions should incur a fee.



Indicate if the following factors should be used to determine permit fees for different types of general permits.



Missouri should charge additional application fees for more complex plans and specifications in a wastewater construction permit application

