CUSTOMER NOTIFICATION

Dear Resident:

_____ appreciates your participation in the lead and copper tap
(SUPPLYNAME)

monitoring program. This letter is to report the lead and copper results from the sample collected at your residence, _____ on _____. The reported lead
(ADDRESS OF SAMPLE) (DATE SAMPLE TAKEN)

result for your residence is _____ parts per billion (ppb). The 90th percentile lead
(RESULT0

concentration for our waterworks is _____ ppb. The reported copper result from
(90TH LEAD RESULT)

your residence is _____ ppb. The 90th percentile copper concentration for our waterworks
(COPPER RESULT)

is _____ ppb.
(90TH COPPER RESULT)

What does this mean?

Under the authority of the Safe Drinking Water Act, the Environmental Protection Agency (EPA) set the Action Level for lead in drinking water at 15 parts per billion (ppb). The action level for copper is 1300 ppb. This means utilities must ensure that water from our taps do not exceed these level in at least 90 percent of the homes sampled (90th percentile value). The Action Level is the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

For most people copper does not pose a health risk, even at higher levels sometimes found in drinking water. However, for those with Wilsons Disease, a rare genetic disorder, high copper levels are a concern.

Because lead may pose serious health risks, the EPA also set a Maximum Contaminant Level Goal (MCLG) for lead at zero (0). The MCLG is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety. Some individual homes may have high lead concentrations while the 90th percentile value for the entire waterworks is below the Action Level. These individual site lead levels may be due to conditions unique to the individual home, such as lead solder or brass faucets, fittings and valves that may contain lead. Our waterworks strives to keep the corrosivity of our water as low as possible (corrosive water can cause lead to leach from plumbing materials that contain lead). Additionally, there are actions you can take to reduce your exposure. We strongly urge you to review the enclosed Fact Sheet and take the steps listed to reduce your exposure to lead in drinking water.

If you have any questions, please contact _____
contact person

_____.
contact phone number

Sincerely,